

**Emergency Action Teacher resource – Worksheet**

**Name**

**Date**

**Emergency call**

Imagine that there is an **emergency** in your home: someone you know is hurt very badly.

You call 999 and speak to the operator, who asks you the **questions** below.

1. Make up a realistic emergency situation and fill in your answers to the questions below.
2. Continue the 999 phone conversation, writing it like a short play script until the ambulance arrives.  
   You can use the back of the sheet if you need to.
3. When you have finished, ask your teacher if you can act out the drama with a partner.

**Operator** Hello, emergency service operator. Which service do you require? Fire, police or ambulance?

**You** Fire/police/ambulance

**Operator** I’ll connect you now…

…

**Operator** Hello, what is your name?

**You \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Operator** What number are you calling from?

**You \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Operator** Where are you?

**You \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Operator** What has happened?

**You \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Continue the script below.**

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