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| **Cambridgeshire and PeterboroughEmotional Health & Wellbeing Service (EHWS) School Survey of Need** |

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| **Please can we ask that you spare some of your precious time to complete this vital School Survey of Need.** [Click here](https://www.oc-meridian.com/OCQ/completion/standard/default.aspx?content=homepage.asp&scorecardid=531&channel=Web&cpid=658&slid=424&did=&LanguageID=0&tkn=mzo-NFtBqAncvo67wrMVABrOxDbrRyiXVscm0WbBszmfyPTnNgENQmC4wgDTc_9pRmw6ThfQ90pQHBAfO9lkBbJcMN82KtUFc3sS9Cgrb_Khq9cGFVy-4yCcGENDhXcRp57tjCoTTZO7b3gP-zPAcgIbY_j830YypqUdbzbMW6E_pT8VonUI5_8zlsr4R8CR7vrQPBLCxGmdGm3IMTB9LQ..) **to access and complete the survey.** |

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| **It is important to complete this survey because it will:*** Help the Emotional Health and Wellbeing Service (EHWS) to re-design their service in light of the changing needs during COVID-19.
* Help to make best use of the limited NHS resources available.
* Provide us and the wider network with a sense of what you think you may need. The anonymised results will be shared with our partners\*, providing them with an opportunity to further shape their support offers.
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| **EHWS change in service provision during the pandemic**  |

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| In March 2020 the EHWS had to ‘pause’ its service, due to the possible redeployment of its staff to other areas of the NHS. Work is resuming and will all be online via video conferencing or via telephone.Cambridgeshire Community Services NHS Trust amalgamated its 19 telephone lines into one Single Point of Access (0300 029 50 50) and our EHWS telephone duty line ceased to operate. Administrators operate the new phone lines, and pass ‘call backs’ to our Emotional Health and Wellbeing Service. Some of the team were trained on and now operate ‘ChatHealth’ the confidential text based support service for 11 – 19 year olds (07480 635443), in collaboration with the School Nursing service. This has seen an increase in numbers of ‘conversations’ supporting young people. |

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| * The Children’s Wellbeing Practitioners (CWP’s) are now resuming their work with children, young people and families (CBT informed guided self help) and conducting assessments for families on their waiting list via video or telephone calling. They aim to open to new referrals shortly.
* The Mental Health Support Teams (covering selected schools in Huntingdon and Cambridge) are also now conducting their work online or via telephone and are opening to new referrals for direct work and support with the ‘Whole School Approach’ to mental health. They can be accessed via: ccs.mhst@nhs.net
* The Emotional Health and Wellbeing Practitioners continue to be available for support to schools via telephone or online video calling. Our duty email is still active ccs.ehw@nhs.net and we welcome your contact.

\*We will be sharing anonymised results with partners for example in the CCG, CAMH, Safeguarding, SEND and Full scope, so that the results help to inform all of our ideas around the need. Furthermore, we will also share anonymised results with YMCA Trinity Group so that they can produce a series of free webinars for school staff and/or parents over the next academic year, based on the needs identified. These will be live for schools they work with, but then made available to others as recorded sessions. Contact them directly to find out more – lisa.smith@ymcatrinity.org.uk or 01733 373187 |

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| **Thank you for taking the time to complete the survey. We want to hear from a range of staff within education settings across the whole of Cambridgeshire and Peterborough. The survey will remain open for 10 days – closing date: 26th June 2020****Dr. Sara Katsukunya, EHWS Clinical Lead.** |

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| **Delivering excellence in Children and Young People’s Services:** a partnership between Cambridgeshire Community Services NHS Trust and Cambridgeshire and Peterborough NHS Foundation Trust |